



Cultural Site Sheet

Cultural site name	PALAZZO VECCHIO
Type of site	Museum
Address	Piazza della Signoria, 1
City	Florence
Contacts	Tel 0039 055 2768224/2765325/2768558 info@muse.comune.fi.it gestione.musei@comune.fi.it bigliettimusei@comune.fi.it . info@musefirenze.it
Website	https://cultura.comune.fi.it/pagina/musei-civici-fiorentini/museo-di-palazzo-vecchio
WCAG 2.1 compliant accessible website	YES

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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Description

It is the symbolic monument of the city and, for over seven centuries, the seat of its government. Palazzo Vecchio bears extraordinary testimonies of all the salient phases of the history and art of Florence.

From the remains of the Roman theater preserved underground, we move on to the sumptuous rooms of the monumental quarters decorated by famous artists of the fifteenth and sixteenth centuries, to finally reach the spectacular panoramic views of the patrol walkway and the tower.

General information

Opening and closing period	All year round
Times	Every day of the week from 9 am to 7 pm - Thursday from 9 am to 2 pm
Ticket cost	From 22 euros
Online purchase	YES

Arrival at the property



Private/public parking

Presence of private parking	NO
Public parking nearby	NO we are in a pedestrian area and in a ZTL
Eventual notes	It is suggested to park at the station and reach the site on foot or in a wheelchair. For private parking contact https://www.fipark.com/disabili/

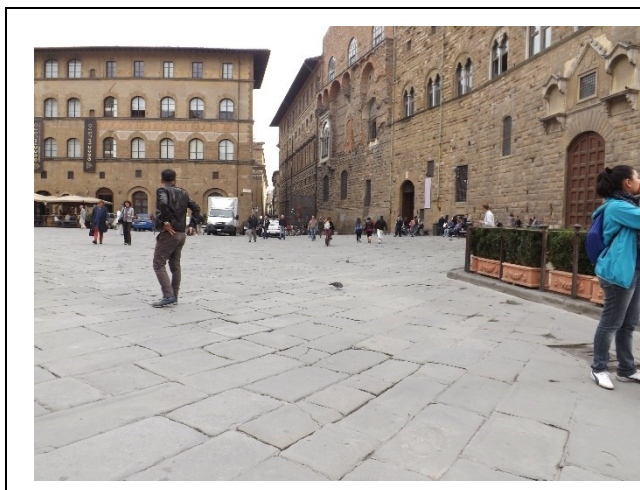




Route from the car park to the entrance

The property can be reached from the car park	Arrived in front of the structure, flat with paving of the square in irregular stone slabs
There are indicators and tactile maps	NO
There is an accessible entrance	YES secondary entrance
How to access the site	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> on the entrance floor for visitors with motor disabilities from the left side of the building from the courtyard of the Dogana <input checked="" type="checkbox"/> main entrance accessible via 6 steps
Useful width of door/entrance gate	Above 90 cm
Type of door	with 2 doors that can be opened inwards
Eventual notes	
	





Main entrance with steps



Porta della Dogana: secondary entrance accessible on the floor

Reception

How to access	via a 250 cm long ramp, in the first half with a 12% slope and in the second half a 7% slope with handrails on both sides
Priority access for visitors with disabilities	NO

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<p>Orientation signs</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Signage with contrasting icons and colors to provide information on accessibility <input checked="" type="checkbox"/> Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs <input checked="" type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors <input checked="" type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
<p>Type of information material</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Braille guides and embossed images <input checked="" type="checkbox"/> guides in large print and contrasting color images for the visually impaired; <input type="checkbox"/> Facilitated Language Guides (AAC) <input checked="" type="checkbox"/> Audio guides <input checked="" type="checkbox"/> video guides in LIS or subtitles <p>https://youtu.be/6lPF8nt6U2o?si=Hrd2J3uQl2uL7ZPq Produced by the University of Florence in collaboration with the National Agency for the Deaf, provincial section of Florence.</p> <ul style="list-style-type: none"> <input type="checkbox"/> tactile maps <input type="checkbox"/> QR code <input type="checkbox"/> imapp
<p>A cloakroom accessible to visitors with motor disabilities is available</p>	<p>YES reachable via a 190 cm long ramp with a slope of 10%</p>
<p>Multilingual staff</p>	<p>YES</p>
<p>The staff followed a training course on welcoming people with different disabilities</p>	<p>NO</p>
<p>Presence of sign language interpreters</p>	<p>YES cycle of guided tours during the year with a LIS interpreter (reservation required)</p>






<p>Reception desk height</p>	<p>bench over 100 cm</p>
<p>The following aids are available for visitors with disabilities</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> 2 manual wheelchairs <input type="checkbox"/> Crutches <input type="checkbox"/> Magnifier <input checked="" type="checkbox"/> Tablet with pre-installed app
<p>Eventual notes</p>	
	
<p>Entrance to reception and bookshop</p>	<p>Entrance cloakroom, lift and equipped toilets</p>
	






Itineraries

Presence of maps	NO
Tactile indicators and tactile maps	NO
Presence of didactic panels	YES
Video guides	YES
Touch models and touchable artworks/replicas	NO
Multimedia workstations accessible from a seated position	YES available for rent at the information point 7-inch tablet with disposable headphones in several languages to visit the museum and with audio-video and high-resolution images and 3D reconstructions
Routes dedicated to children	NO
Stopping points	NO
Route spread over several floors	SI num. plans
	Multimedia station in the hall of the 500 with a gallery of images of the rooms not accessible to those with reduced mobility, including the study of Francis I
How to access the rooms	<input checked="" type="checkbox"/> The Salone dei Cinquecento and other areas are accessible by elevator located next to the cloakroom





	<p>Elevator reachable via a 190 cm long ramp with a 10% slope; dimensions: automatic door width 75 cm, cabin dimensions 110 X 177 cm, H call key 126 cm and highest internal keypad 131 cm, with embossed keys</p>
<p>Usable width of door/entrance gate/corridor</p>	<p>Above 90 cm</p>
<p>Room Identification</p>	<p>by means of a sign placed cm from the ground with black text color on white background color</p>
<p>Bulletin board/information panels and captions</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> captions positioned 100/130 cm from the ground <input checked="" type="checkbox"/> Shadow-free fonts and serifs <input type="checkbox"/> easy-to-read text (AAC) <input type="checkbox"/> Braille or relief panel positioned 60-100 cm from the ground <input checked="" type="checkbox"/> Well-contrasted font, better black on a white/cream background <input checked="" type="checkbox"/> Panels also written in English
<p>Eventual notes</p>	





The hall of the 500 located on the first floor and reachable by elevator measures 54 meters long and 23 meters wide: in the photo battle scenes representing the military successes of Cosimo I on the Republic of Pisa and the Republic of Siena

Salone del 500: battle scenes



At the end of the 500 room, towards the north end, there is the Tribuna dell'Udienza intended to house the duke's throne, accessible via 4 steps that can be overcome by a stairlift

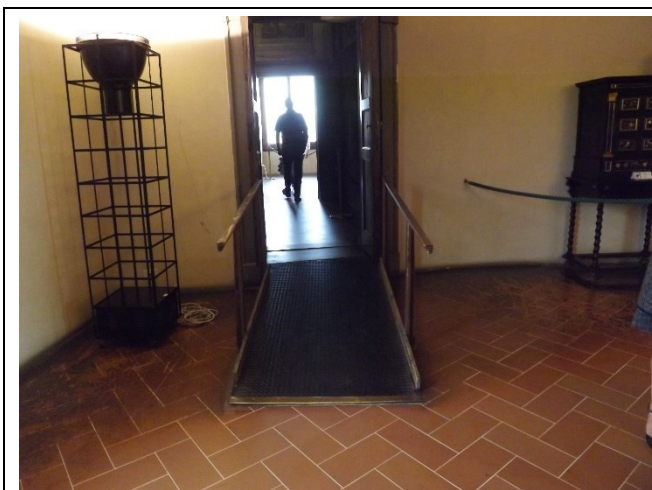
The Audience Tribune is also accessible by stairlift for those with reduced mobility



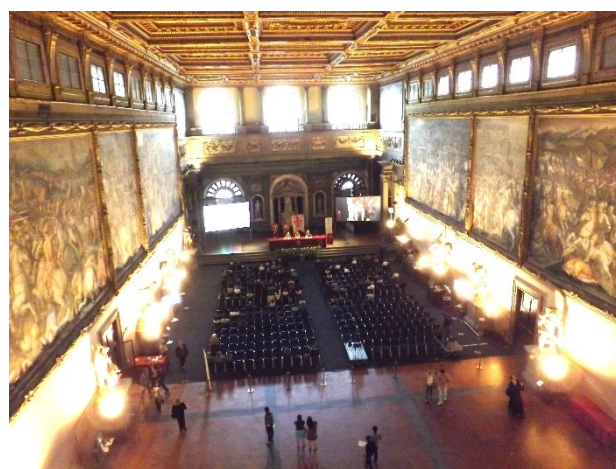


	
<p>From the living room of the 500 located on the 1st floor you take the elevator to go up to the 2nd floor</p>	<p>Exiting the elevator, on the 2nd floor, turn right and we find a ramp with a moderate slope and equipped with handrails on both sides</p>
	
<p>On the 2nd floor, corridors that can be walked on level ground and through openings with a useful width of more than 90 cm</p>	<p>Terrace of Juno, wife of Jupiter, reachable via two small steps: dedicated to the wife of Duke Cosimo I</p>

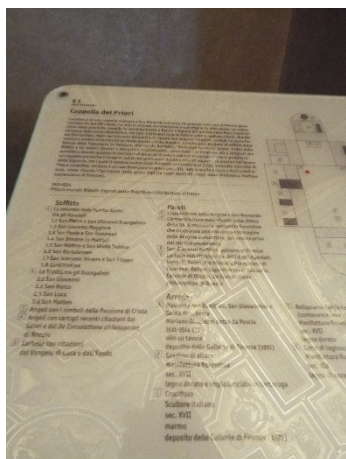




The museum itinerary continues via a moderately sloping ramp equipped with a handrail



The living room of the 500 seen from above and accessible by elevator



After the Green Room, the Room of Esther and the Room of Penelope, we continue with the **Chapel of the Priors**: all the texts in black font on a white background well contrasted and without serifs



The Chapel of the Priors





In the apartments of the Priors we find the **Audience Hall** accessible on the floor where the heads of the Florentine arts met



Audience Hall



Along the museum itinerary, on the 2nd floor, we find the Hall of Maps or the **Wardrobe Room** which should represent the world in the sixteenth century with a globe



Wardrobe Room with 53 maps on the walls





Services

Additional elements

Guided tours for groups	YES
Guided tours for individuals	NO
Activities for children and families	Tour dedicated to families with children from 4 to 10 years old, called "Court Life", a guided tour available in Italian and English on Fridays, Saturdays, Sundays and Mondays, at 4:30 pm. It lasts 50 minutes and a maximum of 7 places are available (price 5 euros)
Guided tours with trained staff	<input type="checkbox"/> in sign language <input type="checkbox"/> for visitors with reduced mobility <input type="checkbox"/> in Facilitated Language (AAC)
Accessible bookshop	<input checked="" type="checkbox"/> via a 250 cm long ramp, in the first half with a 12% slope and in the second half a 7% slope with handrails on both sides
Eventual notes	



Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	1
Location	ground floor
How to access the premises	<input checked="" type="checkbox"/> Accessible via a 190 cm long ramp with a slope of 10 %
Usable width of the entrance door	Above 90 cm
Toilet height	45 cm

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Toilet seat with open front tooth	NO
Support handles	on both sides but only vertical
Flexible shower on the side of the toilet	NO shower only on the right side of the toilet with reclining seat and handles
Free space on the sides of the toilet	left 30 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone	NO
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	Choose an item.
Baby changing table	Not detected
Eventual notes	
	





Medical practices/healthcare facilities

Hospitals near the property	SANTA MARIA NUOVA HOSPITAL – FLORENCE piazza Santa Maria Nuova 1 Florence Florence. direzionesanitaria.smn@uslcentro.toscana.it. Switchboard: 055 69381.
Other healthcare facilities	CAREGGI Hospital Largo Giovanni Alessandro Brambilla, 3, 50134 Florence FI Phone: +39 055 794111 SAN GIOVANNI DI DIO HOSPITAL - TORREGALLI - FLORENCE Nephrology and dialysis Dr Alberto Rosati tel 055 6932238 alberto.rosati@uslcentro.toscana.it SANTA MARIA NUOVA HOSPITAL - FLORENCE SOS Nephrology and dialysis Dr. Raffaella Siervo tel 055 6938610 nfrologiasmn@uslcentro.toscana.it

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